BANGALORE ELECRICITY SUPPLY COMPANY LIMITED

OFFICE OF
The Chief Engineer (Electy), C,O&M,
BMAZ North, BESCOM, Nandi Durga Road, Bengaluru -46

VOLUME-I

SECTION – ITB (INSTRUCTION TO BIDDERS)

Enq No: CEE/ BMANZ/ SEE (O)/AEE-1/23-24/Enq No-5 CALL 2 Dt: 03.07.2023

Providing 315 numbers of temporary Gangmen services to the C, O&M, sub- divisions of East Circle in BMANZ, BESCOM, Bengaluru for a period of Six months on Contract basis.

PREAMBLE:

BESCOM is a distribution company covering Eight Districts of Karnataka having its Corporate Office at K.R Circle, Bengaluru.

SCOPE OF THE WORK

The Chief Engineer, C, O&M, BMANZ, on behalf of the Bangalore Electricity Supply Company Limited, invites tender through e-procurement mode from eligible bidders under local competitive bidding.

The manpower availed shall discharge the duties as per the instructions of the concerned sub-divisional officers. Necessary instructions/guidance shall be issued by the sub-divisional officer.

1.0 The Chief Engineer (Electy.,), C,O&M, BMANZ, BESCOM, #8, Nandi Durga Road, Benson Town, Bengaluru-46 on behalf of Bangalore Electricity Supply Company Limited, invites tender vide Enquiry No. **CEE/ BMANZ/ SEE (O)/AEE-1/23-24/Enq No-5 CALL 2 Dt: 03.07.2023** in two parts (Techno Commercial Bid and Price Bid) through **e-procurement portal (www.eproc.karnataka.gov.in) for 315 numbers of temporary Gangmen services to the C, O&M, sub- divisions of East Circle in BMANZ, BESCOM, Bengaluru for a period of Six months on Contract basis**. **As approved by GM (A&HR) vide Ltr No. BESCOM/ GM (A&HR)/BC-50/2531/ 2023-24/**

089 dtd 03.05.2023 . Bids not covering the entire specified scope shall be treated as incomplete and rejected.

1. Enquiry No.	**CEE/ BMANZ/ SEE (O)/AEE-1/23-24/Enq No-5 CALL 2 Dt: 03.07.2023**
2. Tender processing fee	**Refer e-procurement website** www.eproc.karnataka.gov.in
4. Earnest Money Deposit	**Rs. 5,89,009/-**
5. Due date for submission of Bids	**04.08.2023 upto 16:00 Hours**
6. Tender System	Two Cover Tender
7. a) Date of opening of Techno-commercial bid **b) Date of opening of Price Bid**	a) **06.08.2023 11:00 Hrs on or after** b) ***Will be opened in e-procurement portal after completion of techno commercial evaluation. Separate intimation regarding date of opening of price bid will not be intimated.***
8. Name of the Work	**Providing 315 numbers of temporary Gangmen services to the C, O&M, sub-divisions of East Circle in BMANZ, BESCOM, Bengaluru for a period of Six months on Contract basis** .
9. Schedule of requirements	**Will be intimated in Contract Order**
10. General Terms and Conditions	**Enclosed**
11. Scope of the work and Specifications.	**Enclosed**

12. Price Bid	The Bidder has to quote the service charges per person per month along with minimum wages + EPF+ ESI+ GST per person per month in e-procurement portal.

2.0 Issue of Tender documents.

Bidders can download the tender documents from e-procurement portal from **05.07.2023 14:00 Hrs to 04.08.2023 16:00 Hours** and techno commercial bid will be opened on **06.08.2023 11:00 Hrs.**

3.0 Submission of tender documents

All the Tender Documents shall be submitted through e-Procurement Portal on or before **04.08.2023 @ 16:00Hrs** i.e. Last date of bid submission as mentioned in e-Procurement Portal.

The techno-commercial bids will be opened on **06.08.2023 @ 11:00 Hrs.**

As mentioned in the e-Procurement Portal. Date of opening of Price Bids will not be intimated separately and will be opened in e-procurement portal after completion of techno commercial evaluation.

4.0 PRICE Proposals:

The Rates shall be firm and no variation allowed.

The Rates for providing **temporary Gangmen services to the C, O&M, sub- divisions of East Circle in BMANZ, BESCOM, Bengaluru for a period of Six months on Contract basis** to be quoted as per the **"Minimum Wages"** fixed in the latest Govt. Notification.

a) BESCOM reserves the right to accept/reject any/all Tenders, without assigning any reason.

b) The Bid shall be valid for **180 days** from the date of opening of the tenders.

c) If the date of opening of Tender happens to be a Holiday in case of unforeseen condition the tender opening due date if declared as holiday/ for any reason or for unforeseen circumstances, the tender will be opened on the immediate next working day.

d) The Bidder has to quote the service charges per person per month along with minimum wages + EPF+ ESI+ GST per person per month in e-procurement portal.

◊ **Minimum wages shall be as per prevailing rates approved by the department of labour, GoK**

◊ After the calculations the total amount per person per month i.e minimum wages+ 5% service charges +EPF+ ESI+ GST 18% is turned out to be Rs. ₹ 20,776.34/- per person per month and is rounded off to ₹ 20776/- . The bidder shall not quote less than the prescribed amount. If for one or the other reason, L1 bidder quotes less than the above prescribed amount, the concerned bidder will be liable for rejection and the next eligible bidders will be evaluated as L1 & L2. Service charges are calculated on minimum wages+ EPF+ESI. The selected L1 Bidder shall submit the breakup of the amount quoted duly indicating service charges and minimum wages separately.

◊ **The quoted Service charges shall be realistic.**

In case of more than one bidder happens to be L-1 bidder, selection will be done on the basis of

i) The agencies having higher TURNOVER in last 3-years i.e. FY 2021-22, FY 2020-21, FY 2019-20.

The Bidder shall upload all the necessary documents in support of the qualifying requirements in the e-procurement portal. Non-submission of the documents leads to disqualification.

5.0 QUALIFYING REQUIREMENTS:-

Technical Criteria:	Documents to be uploaded
1. The bidder/agency shall be a Partnership firm, registered under Partnership act/ Company registered under Companies Act, 1956.	**Registration certificate registered under Partnership Act/** Company registered under Companies Act, 1956 should be uploaded.
2. a) The bidder/agency should have a valid 'Registration certificate of Establishment' issued by the Department of Labour, Government of Karnataka. i.e., **Form 'C' Nature of business should be Manpower supply.** b) The bidder/agency's registered office	a)'Registration certificate of Establishment' issued by the Department of Labour, Government of Karnataka. i.e., **Form 'C'**should be uploaded. **Nature of business should be Manpower supply.**

should be in Bengaluru.	b) Address proof should be uploaded.
3. The bidder/agency should have provided **80%(252 Nos.)** of the each tendered manpower services i.e., Gangman services to ESCOMs/KPTCL departments in Karnataka to carryout works like Jungle cutting, HT/LT line maintenance works for a minimum continuous period of six months **during the preceeding Three years** as on the date of Bid opening.	The Work Award/ Order copies shall be uploaded.
4. For having provided services as above, the "**Work Performance Certificates**" duly signed by the Organization not below the rank of Executive Engineer shall be uploaded.	"**Work Performance Certificates**" duly signed by the Organization not below the rank of Executive Engineer shall be uploaded.
5. The bidder/agency shall possess the following registration certificates in the name of the agency- **a) EPF Registration Certificate** **b) ESI Registration Certificate.** **c) Bidders PAN Card Number.** **d) GST Registration Certificate.**	**Original scanned copies of EPF/ESI/PAN/GST** Registration certificates in the name of the agency should be uploaded The bidder should upload the latest paid challans of EPF/ESI/GST of previous six months.
6. The Bidder/agency should not have been black listed by any entity.	Self-declaration certificate on the bidder's letter head shall be uploaded.
7. The Bidder/agency should not have defaulted in providing manpower services and remittance of EPF, ESI, GST etc., and other statutory deductions as per the Labour norms.	Self-declaration certificate on the bidder's letter head shall be uploaded.
8. Any Bidder from a country which shares a land with India will be eligible to bid in this tender only if the Bidder is registered with the Competent Authority.	Registration certificate issued by the competent authority shall be uploaded.
9. A certificate for having read the clauses is required to be submitted/uploaded by the Bidder separately in the following format: "I have read the clause regarding restrictions on procurement from a Bidder of a country which shares a land border with India; I certify that this	Self-declaration Certificate in the said format shall be uploaded.

Bidder is not from such a country or, if from such a country, has been registered with the Competent Authority. I hereby certify that this Bidder fulfills all requirements in this regard and is eligible to be considered. (Where applicable, evidence of valid registration by the Competent Authority shall be attached.)"	
Financial Criteria:	**Documents to be uploaded**
10. The annual turnover shall **not be lesser than the amount put to tender (i.e 392.67Lakhs) in any one of the previous five financial years** i.e., 2017-18, 2018-19, 2019-20,2020-21 and 2021-22.	Statutory Auditor certified three years P&L A/c and Balance Sheet and IT returns shall be uploaded. Annual turnover of the agency for the period i.e., 2017-18, 2018-19, 2019-20,2020-21 and 2021-22.certified by the Statutory Auditor also shall be uploaded
11. The Liquid Assets as on the date of tender before submission of the bid (Cash at Bank + Term Deposits + availability of fund based credit facility in any scheduled Commercial Bank) shall not be lesser than **25%(i.e 98.16Lakhs)** of the amount put to tender duly supported by the Bank statement shall be uploaded. Availability of fund based credit facility shall be supported by a certificate issued by any scheduled commercial Bank duly indicating the sanctioned amount, amount utilized and balance available.	The cash at Bank and term deposits with the Bank as on the date of bid submission shall be supported by the certificate issued by a certificate issued by a Bank. The availability of fund based credit facility shall be supported by a certificate issued by the scheduled Bank with whom the bidder has the banking facility. Bank statements shall also be uploaded.

General Conditions:

1. The Bidder shall upload all the necessary documentary proof in support of the Qualifying Requirements in the e-procurement portal. Non-submission of the proof of documents shall lead to disqualification.
2. **The amount put to tender is inclusive of Minimum wages+VDA+EPF+ESI+5% of service charges +GST.**
3. **The bidder should not quote not less than the amount put to tender. If the bidder quotes less than the amount put to tender, shall be disqualified.**
4. **In case of more than one bidder happens to be L-1, selection will be done on the basis of- Average highest total TURNOVER of the agency in last 3 years i.e., during 2019-20, 2020-21& 2021-22.**

5.1 The agency shall furnish the originals of all the documents for the proof of the up-loaded documents for the above mentioned Qualifying requirements, if required.

5.2 The above stated requirements are a minimum and BESCOM reserves the right to request for any additional information if required. BESCOM reserves the right to accept OR reject any tender, without assigning any reason what so ever.

The Bidder shall upload all the necessary documents in support of the qualifying requirements in the e-procurement portal. Non-submission of the documents leads to disqualification.

The bidder shall indicate any deviations to terms & conditions if any. Otherwise it will be presumed that, the bidder has accepted terms & conditions of the tender.

6.0 Even though the bidders meet the above qualifying criteria, as per their statements they are subject to be disqualified apart from forfeiting EMD, due to the following reason:

- ◊ Made misleading or false representations in statements and attachments submitted as proof of the qualification requirement and /or Record of poor performance such as not properly completing the contract of financial failures etc.,
- ◊ The bidder shall indicate any deviations to terms & conditions if any. Otherwise it will be presumed that, the bidder has accepted terms & conditions of the tender.
- ◊ Details of Payments Receipts shall be uploaded towards payment of Professional Tax, EPF, ESI and GST.
- ◊ After awarding the contract to the agency if the related documents furnished, found to be incorrect or false or fake, such agencies orders will be cancelled without any notice, apart from initiating legal action.
- ◊ The bidder shall state that the staff deployed by him to work in office hours and to discharge duties as per the instructions of the concerned officer.

- ◊ BESCOM reserves the right to cancel or withdraw or modify the bid without assigning any reason for such decision. Such decision will not incur any liability whatsoever on the part of BESCOM consequently.
- ◊ The name and address along with seal of the authorized representative of the agency who will be interacting in future has to be furnished.
- ◊ The tender not submitted through e-procurement portal and also non-payment of EMD is liable for rejection.
- ◊ BESCOM will not be responsible for not getting internet connection while downloading the electronic bid sheets/documents or while uploading their offers.
- ◊ The bidder should not be involved in any major litigation that may have an impact of affecting or compromising the delivery of services as required under this contract.
- ◊ The person/firm who is having criminal background or insolvent is not eligible to participate in the tender.
- ◊ The offers shall be in general conformity with the specifications. Any Technical/Commercial deviations from the specifications shall be clearly brought out in the techno commercial of the offer. If deviation certificate is left unfilled, it will be treated as there are no deviations and the contractor has accepted the tender conditions.
- ◊ In the areas where ESI Act is not covered, the Agency shall obtain insurance cover for the Workmen’s Compensations for such outsourced staff in lieu of ESI.
- ◊ The said Agency shall maintain relevant registers and records under the applicable enactments.
- ◊ If the Agency assigns or sub-lets the obligations under the agreement, the work order awarded shall automatically stand cancelled.
- ◊ **The Agency Shall ensure that one of its representative/supervisor is available at the pre-notified address with contact number so that they can be contacted in case of need, at any time i.e.24*7 during the Contract Period.**

- ◊ In the event of agreement being extended the Agency shall continue to provide outsourced staff on the same terms and conditions of the agreement.
  Quantities noted above are provisional and subject to change as per provisions of KTPP Act.
- ◊ **The Contract is for a period of Six Months** In case of any unsatisfactory performance, BESCOM has the right to cancel the order without giving any notice.
- ◊ The manpower so availed on contract basis will be reduced accordingly as and when recruitment of permanent employee is carried out by the company.
- ◊ **Based on the performance, BESCOM may extend the contract for another period for up to three months as per the KTPP norms at the same terms and conditions.**
- ◊ **Schedule of tender events will be as per e procurement portal.**

7.0 Requirement of Personnel with Qualification:-

Following are the requirement of minimum qualification and knowledge.

Sl No	Name of the Manpower	Minimum Qualification required
1.	Gangmen	**1. 7th Standard** **2. Speaking, reading and writing in Kannada is a must.** **3. Should be within the age group of 18 to 35 years.** **4. Shall be physically fit and mentally sound.**

8.0 The normal working hours for the staff:

General – 9:00AM to 1:00PM and 2:00PM to 5:00PM

9.0 Supervision:-

Agency shall inspect from time to time and ensure satisfactory performance of the staff so provided by them.

10.0 Remunerations:-

Agency shall be responsible for the payment of salaries and other benefits, including ESI, PF, etc., and any other statutory liabilities to its staff. BESCOM will not be responsible for non-payment of remunerations to the staff's/Personnel under any circumstances.

11.0 Mode of payment:

The successful bidder/agency shall submit pre-receipted bill in triplicate with certification from **the sub-divisional AEE (El), duly countersigned by the concerned Superintending Engineer, Elec**., for satisfactory completion of the work for payment of remuneration, of the Staff to the Chief Engineer, (Ele.,) C,O&M, BMA North Zone, BESCOM, No:8, Benson Town Bangalore-560046 before 8th of the succeeding month. 100% payment on monthly basis will be made in RTGS mode after effecting applicable recoveries before 15th of the succeeding month.

It is mandatory that, **the agency shall make the payment of wages through Bank Account and should enclose the Bank statement showing the name with A/c wise amount credited to each gangmen within 8th of every month(current) EPF,ESI Contribution &GST of present month without waiting for the payment from BESCOM.**

The above paid challan with name wise statement duly acknowledged by Bank and concerned EPF,ESI and GST department shall be submitted along with Invoice to the Zonal office on or **8th of the every month.**.

1) The payment shall be restricted to the no. of Gangmen availed during that particular month as certified by sub-divisional officer and counter signed by SEE, Circle .
2) If a Gangmen is absent then the proportionate wages will be deducted from the bill and if a Gangmen is absent for more than 20 days then the entire months' wages will be deducted. In addition penalty of Rs.100 per person will be deducted.

3) **The Agency should produce the wages slip to whom the agency has paid the wages by crediting to the Gangmen Bank Account by showing the authenticated EPF code, ESI code and corresponding EPF & ESI deductions to the individual staff's of the said contract order**.

4) In case the Contractor fails to fulfil the minimum statutory requirements (ESI/EPF) as per the conditions of the tender document and fails to produce the concerned documents, it shall be treated as breach of the Contract and the Contractor is liable to be blacklisted by the BESCOM, in addition to forfeiting of the monthly bills and Performance Security Deposit.

5) In case of breach of any conditions of the contract and for all types of losses caused including excess cost due to hiring manpower services in the event of Contractor failing to provide requisitioned number of manpower, the BESCOM shall make deductions at double the rate of hiring rate on pro rata basis from the bills preferred by the Vendor or that may become due to the Vendor under this or any other contract or from the security deposit or may be demanded from him to be paid within seven days to the credit of the BESCOM.

12.0 All provisions related as per the Acts noted below shall be provided to the staff's by the Agency only and Agency shall provide all related benefits under these following workmen's Act related to Labour law.

a) Minimum Wages Act.
b) Payment of Wages Act, 1936.
c) Contract Labour (Regulation and Abolition) Act, 1970.
d) Employees PF and Miscellaneous Provision Act, 1952.
e) Employees State Insurance Act, 1948.
f) Workmen's Compensation Act.
g) Gratuity Act and related all Labourers Law and Rules pertaining to labourers.

13.0 The payment shall be restricted to the no. of Manpower services availed during that particular month as certified by the sub-divisional officer, BESCOM, Bangalore.

14.0 The Agency shall furnish the following original documents/enclosures in duplicate for payment. Otherwise the bills are liable to be rejected.

1) Attested copy of challan consisting details of EPF/ESI and GST paid during previous month to the respective Govt/Central authorities along with the Employees details.
2) Copy of **EPF paid in the formats such as 5A,10,12A and ESI paid in format 7**
3) Copy of format 3A and 6A (For annual EPF paid) and format 6 (For Half yearly ESI paid).
4) Copy of GST paid details including GSTR-1 and GSTR-3B form.
5) Each year during the month of December**, Rs 20/-from each employee has to be deducted towards Labour Welfare Fund and a contribution of Rs.40/-** (each) from the contract agency side has to be paid to Welfare Commissioner, Karnataka Labour Welfare Board, My sugar building 2nd Floor, J.C Road, Bangalore-2. The payment details pertaining to this has to be furnished in the next subsequent monthly bill.

15.0 Dispute:

In the event of any dispute or difference arising under this contract agreement or that which may arise in future will be solved by taking recourse to mutual settlement failing which this shall refer the same to the Chief Engineer, (Ele.,) C,O&M, BMAZ North Zone, BESCOM, No:8, Benson Town Bangalore-560046 whose decision shall be final and binding on both the parties to this contract. Further any unsettled dispute will be subject to appropriate Courts in BMAZ jurisdiction and in case of any dispute between the Contractor and the engaged Manpower, BESCOM will not be a party and this has to be settled by the contractor himself at his own cost.

16.0 Two cover Tender

Tender should be in **two** parts namely **Part-I: Techno commercial** Bid containing full technical particulars and commercial terms and conditions.

Part-II: Price Bid containing prices.

17.0 INFORMATION REQUIRED WITH TECHNICAL PROPOSAL:

a) The bid must clearly indicate the name of the bidder, and the type of **services to be provided.**

b) The documentary evidence in respect of qualifying requirements shall be uploaded by the bidder in the form of **Electronic/Scanned** copies in the e-procurement Portal only by the participating Bidders.

18.0 Part II: PRICE PROPOSALS:

The Bidder shall upload the price sheet in e-procurement portal in the slot provided for uploading "Financial Bid Document" and has to quote The Bidder has to quote the service charges per person per month along with minimum wages + EPF+ ESI+ GST per person per month in e-procurement portal.

19.0 COST OF BIDDING

The Bidder **shall bear** all costs and expenses associated with preparation and submission of its bid including post-bid discussions, technical and other Presentations etc, and BESCOM will not be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.

20.0 THE BIDDING DOCUMENTS:

CONTENTS OF BIDDING DOCUMENT

The Bidding Document is a compilation of the following Sections:

Bid Documents	Bid Documents in the following format will be available in the web site.
	Volume-I
	a. Section-ITB-Instructions to Bidders
	b. Section-GCC-General Terms and Conditions of Contract
	Volume-II : Techno-commercial sheets
	a.Annexure-1-> Declaration by the Bidder b.Annexure-2-> Sheet for Techno Commercial opening c. Annexure-3->EMD, details of the Bidder. d. Annexure-4-> Qualifying requirement details of bidder (QR).

21.0 UNDERSTANDING OF BID DOCUMENTS :

A prospective Bidder is expected to examine all instructions, forms, terms and specifications in the Bid documents and fully inform himself as to all the conditions and matters which may in any way affect the scope of work or the cost thereof. Failure to upload all information required by the Bid document or submission of a Bid not substantially responsive to the Bid document in every respect will be at the Bidder's risk and may result in the rejection of its bid.

22.0 CLARIFICATIONS ON BID DOCUMENTS

22.1 If the prospective Bidder finds discrepancies or omissions, in specifications and document or is in doubt as to the true meaning of any part, he shall at once make a request, in writing, for an interpretation/clarification, to owner. The owner, then, will issue interpretation(s) and clarification(s) as he may think fit in writing.

22.2 After receipt of such interpretation(s) and clarification(s), the Bidder may submit his bid but within the time and date as specified in the Instructions to Bidders. All such interpretations and clarifications shall form a part of the Bidding Document and shall accompany the Bidder's Proposal. A prospective Bidder requiring any clarification on Bidding Document may notify owner in writing. Owner will respond in writing /upload in the website/issue corrigendum in the website/issue instructions in the website to any request for such clarification of the Bidding Document which it receives not later than **Seven (7) days** prior to the deadline for submission of bids prescribed by owner.

22.3 Verbal clarification and information given by owner or his employee(s) or his representative(s) shall not in any way be binding on owner.

23.0 AMENDMENT TO BIDDING DOCUMENT

23.1 At any time prior to the deadline for submission of bids, owner may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the Bidding Document by amendment (s).

23.2 The amendment will be notified in e-Procurement portal to all prospective Bidders. Owner will bear no responsibility or liability arising out of non-acknowledgment of the same before submitting the bid.

23.3 In order to afford prospective Bidders reasonable time in which to take the amendment into account in preparing their bids, owner may, at its discretion, extend the deadline for the submission of bids as deemed fit.

23.4 Such amendments, clarifications, etc, shall be binding on the Bidders and will be given due consideration by the Bidders while they submit their bids and invariably enclose such documents as a part of the bid.

24.0 LANGUAGE OF BID

The bid prepared by the Bidder and all correspondences and documents relating to the bid, exchanged by the Bidder and BESCOM shall be written in the **English language**, provided that any printed literature uploaded by the Bidder may be written in another language so long as accompanied by an English translation of its pertinent passages. Failure to comply with this may disqualify a bid. For purposes of interpretation of the bid, the English translation shall govern.

25.0 DOCUMENTS COMPRISING THE BID

25.1 The Bidder shall complete the Bid Form inclusive of Price Schedules, Technical Data Requirements etc. furnished in the Bidding Documents as detailed above, indicating for the services to be rendered, a brief description of services and prices and **upload in the e-procurement portal**.

25.2 The Bidder shall also **upload** documentary evidence to establish that the Bidder meets the Qualification Requirements as detailed above and accompanying General Conditions of Contract if any.

25.3 The Earnest Money Deposit shall be uploaded /furnished in accordance with the EMD clause.

26.0 EARNEST MONEY DEPOSIT (BID GUARANTEE)

27.0 The bidders shall pay EMD of **Rs. 5,89,009/-** through any one of the four e-payment modes mentioned in the e-Procurement Portal which is as detailed below:

27.1 The bid guarantee may be forfeited:

a. If a Bidder withdraws / modifies its bid during the period of bid validity specified by the Bidder on the Bid Form.
b. In case of a successful Bidder, if the Bidder fails to sign the Contract,or

   furnishing the Agreement within the prescribed date.

c. In case of a successful Bidder, if the Bidder fails to furnish the Security Deposit.

27.0 E-payment modes for Tender Processing Fee & Earnest Money Deposit.

The supplier/contractor shall upload EMD & Tender Fee in the e-Procurement portal using any of the following payment modes:

Credit Card
Direct Debit
National Electronic Fund Transfer (NEFT)
Over the Counter (OTC)

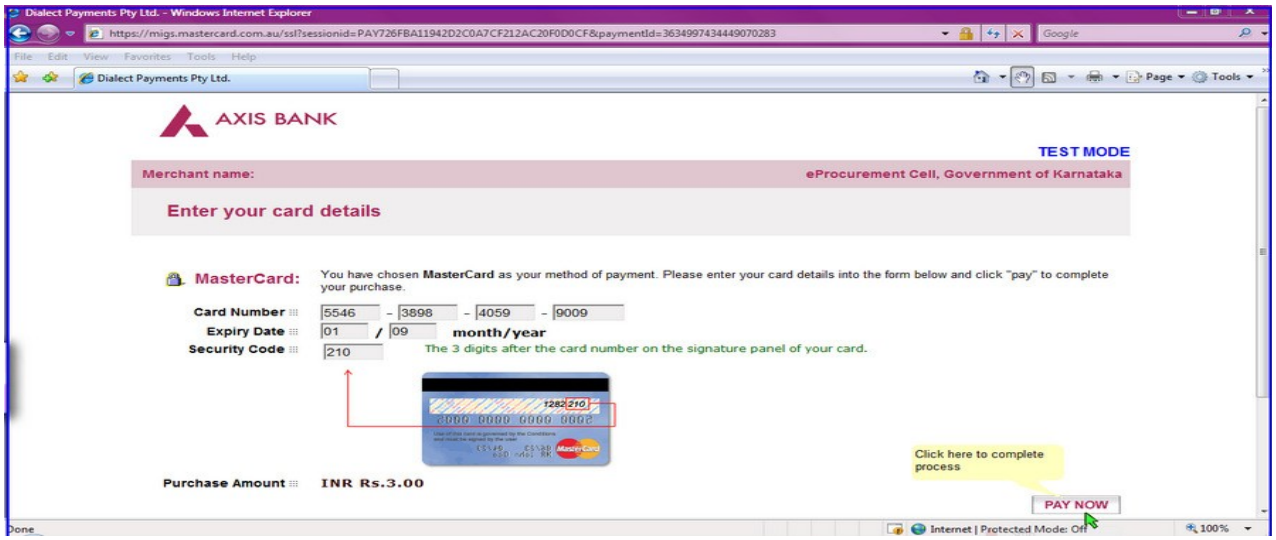
27.1 CREDIT CARD PAYMENT METHOD:

To pay the registration fee through your credit card, click on the “Credit Card (Online Payment)” option. If you choose to pay the fees later click on “Close” button. Click Pay after verifying details on the screen that appears.

Click on “Pay” button to proceed with payment process. Click “Back” if you wish To Choose a different payment method. Click on “OK” button on the payment method Confirmation window that is displayed. You will choose your card type (VISA, master Card).

You enter your credit card details.

Card Details completely filled.


Dialect Payments Pty Ltd. - Windows Internet Explorer
AXIS BANK
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Merchant name:
eProcurement Cell, Government of Karnataka
Enter your card details
MasterCard:
You have chosen MasterCard as your method of payment. Please enter your card details into the form below and click "pay" to complete your purchase.
Card Number
5546 - 3898 - 4059 - 9009
Expiry Date
01 / 09 month/year
Security Code
210
The 3 digits after the card number on the signature panel of your card.
Purchase Amount
INR Rs.3.00
Click here to complete process
PAY NOW

The screen will look like it is shown above when you have completely filled the card details.

Click on “PAY NOW” button to effect the payment. Your card details are verified by the payment gateway service and you will receive confirmation of payment debited to your card account if the card is valid. If the card is not valid you will receive alert about it and system will wait for you to correct any errors in the card details provided by you.

A successful transaction message is displayed.

27.2 DIRECT DEBIT METHOD:

Click on “Direct Debit Using Internet Banking (Online Payment) option to pay from your bank account through Internet Banking facility.

Click on “Pay” to proceed or “Back” to change the payment method on the Payment details screen.

Click on “OK” on the confirmation window to effect the payment. Click on “Cancel” and then on “Back” to change the payment method.

You will information on your screen about successful completion of payment process.

27.3 OTC PAYMENT PROCEDURE:

If a contractor/supplier chooses to make payment of tender processing fees Over The Counter (OTC) in any of the designated Axis Bank branches listed in the e-Procurement web-site (https://www.eproc.karnataka.gov.in) the

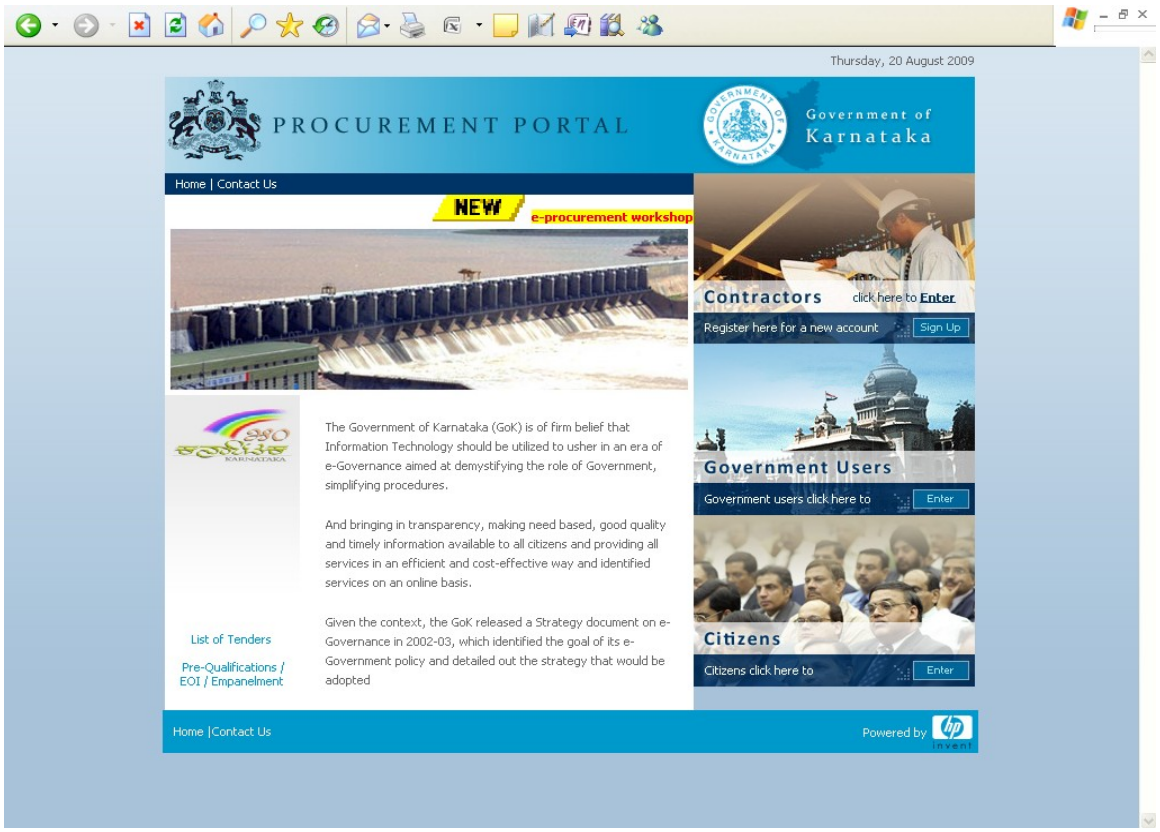
contractor/supplier will need to log into e-Procurement system, access the tender for which bid is being created and then select the OTC option under the payment section and print the Challan shown in that section. The printed challan will have the unique bid reference number and the amount to be remitted. Along with the challan, contractor can choose to make the payment either in the form of cash or in the form of Demand Draft. Cheque payments will not be accepted. The contractor is requested to specifically inform the bank officer to input the unique bid reference number printed in the challan in the banking software. Upon successful receipt of the payment, the bank will provide a 16-digit reference number acknowledging the receipt of payment. This 16-digit reference number has to be inputted by contractor in the payment section of its bid as payment confirmation before the bid is submitted (i.e.) as a pre-requisite for bid submission.

27.4 NEFT PAYMENT PROCEDURE:

If a contractor/supplier chooses to make payment of tender processing fees using Reserve Bank of India's (RBI) National Electronic Fund Transfer (NEFT) system, the contractor/supplier will need to log into e-Procurement system, access the tender for which bid is being created and then select the NEFT option under the payment section and print the Challan shown in that section. The printed challan will have the unique bid reference number, account details of Government of Karnataka and the amount to be remitted. The contractor has to submit the printed challan to its bank-branch (NEFT-enabled) and request for an account-to-account transfer, wherein the money will get transferred from the contractors' bank account to GoK's bank account. The contractor should ensure that NEFT transfer instructions are executed and the funds are wired to the Government of Karnataka's principal account before the last date for bid submission and preferably 24 hours before the last date for bid submission. If the contractor's bank transfers/wires the money after the last date for bid submission, the contractor's bid will be liable for rejection. Upon executing the transfer, the contractor's bank will provide a reference number generated by NEFT software as confirmation of transfer, which has to be inputted by contractor in the payment section of its bid as payment confirmation before the bid is submitted (i.e.) as a pre-requisite for bid submission. Also, the account number from which the funds were transferred have to be inputted in the e-Procurement system as part of its bid.

The supplier/contractor's bid will be evaluated only on confirmation of receipt of the EMD in the Government of Karnataka central pooling a/c held at Axis Bank.

For details on e-Payment services refer to e-procurement portal for more details on the process.


Thursday, 20 August 2009
PROCUREMENT PORTAL
Government of Karnataka
Home | Contact Us
NEW
e-procurement workshop
Contractors
click here to Enter
Register here for a new account
Sign Up
Government Users
Government users click here to
Enter
Citizens
Citizens click here to
Enter
The Government of Karnataka (GoK) is of firm belief that Information Technology should be utilized to usher in an era of e-Governance aimed at demystifying the role of Government, simplifying procedures.
And bringing in transparency, making need based, good quality and timely information available to all citizens and providing all services in an efficient and cost-effective way and identified services on an online basis.
Given the context, the GoK released a Strategy document on e-Governance in 2002-03, which identified the goal of its e-Government policy and detailed out the strategy that would be adopted
List of Tenders
Pre-Qualifications / EOI / Empanelment
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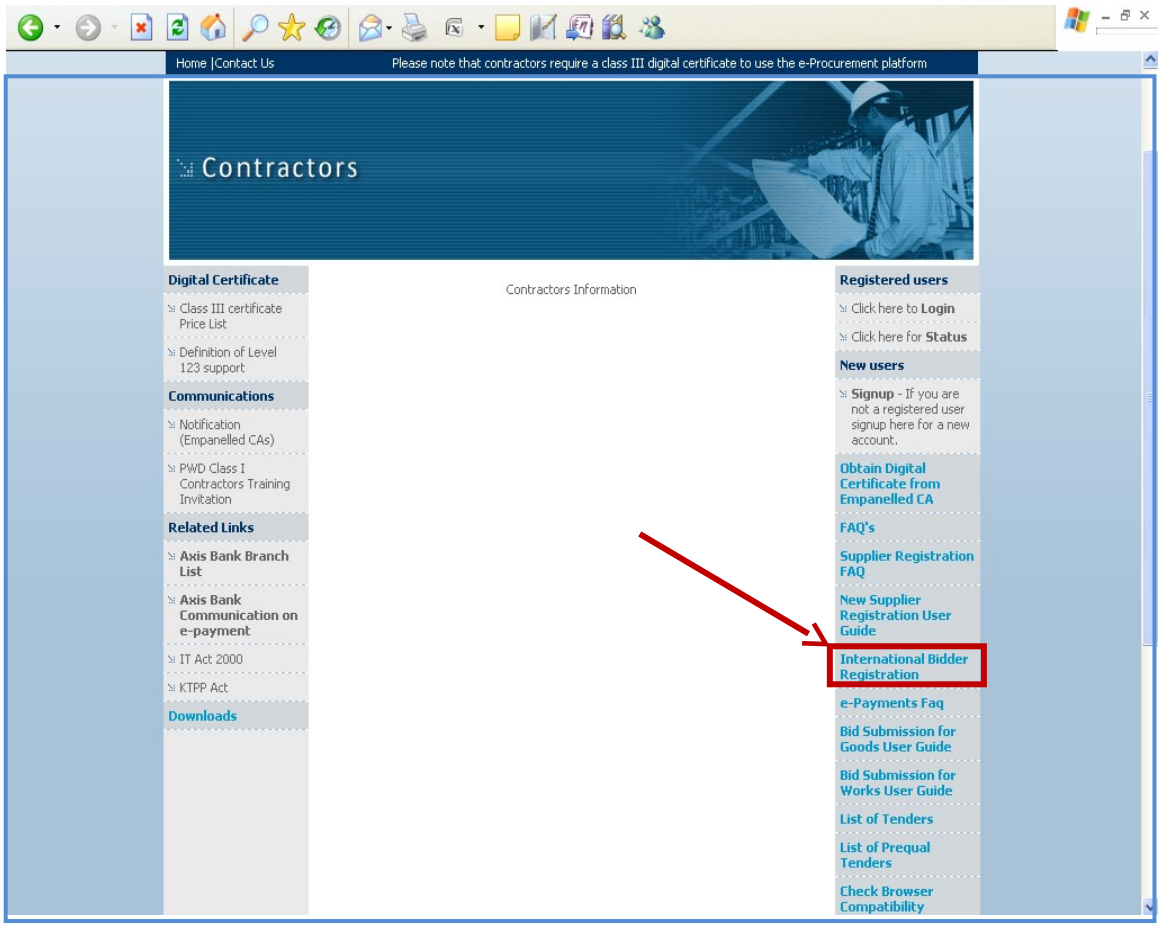
Home |Contact Us
Please note that contractors require a class III digital certificate to use the e-Procurement platform
Contractors
Digital Certificate
Class III certificate Price List
Definition of Level 123 support
Communications
Notification (Empanelled CAs)
PWD Class I Contractors Training Invitation
Related Links
Axis Bank Branch List
Axis Bank Communication on e-payment
IT Act 2000
KTPP Act
Downloads
Contractors Information
Registered users
Click here to Login
Click here for Status
New users
Signup - If you are not a registered user signup here for a new account.
Obtain Digital Certificate from Empanelled CA
FAQ's
Supplier Registration FAQ
New Supplier Registration User Guide
International Bidder Registration
e-Payments Faq
Bid Submission for Goods User Guide
Bid Submission for Works User Guide
List of Tenders
List of Prequal Tenders
Check Browser Compatibility

Note: In e-Procurement Portal Contractor has the option of withdrawing the Bid by digitally signing to withdraw/cancel bid before the bid submission time /Date.

28 PERIOD OF VALIDITY OF BIDS

28.1 Bids shall remain valid for **180 Days** from the date of bid opening. A bid valid for a shorter period will be rejected as non-responsive.

28.2 In exceptional circumstances, owner may solicit the Bidder's consent to an extension of the period of validity. The request and the response thereto shall be made in writing (including cable or telex). A Bidder may refuse the request without forfeiting his bid security. A Bidder granting the request will not be required or permitted to modify its bid.

29 FORMATS OF COMMERCIAL OFFER:

The Commercial offers must not contradict the technical offer in any way.

SUBMISSION OF BIDS

30 FORMAT OF BID

30.1 The bids shall be uploaded in the e-procurement portal, on or before the last date and time of submission of bids. Bids not submitted through e-procurement portal and **non-payment of EMD will be disqualified**.

30.2 The bid shall contain no interlineations, erasures or overwriting except as necessary to correct errors made by the Bidder, in which case such corrections shall be initialled by the person or persons signing the bid.

30.3 All the documents in support of qualifying requirements and all necessary documents shall be scanned and uploaded in the e-Procurement website.

(www.eproc.karnataka.gov.in)

31 DEADLINE FOR SUBMISSION OF BIDS

Bids must be uploaded in the e-procurement portal on or before **04.08.2023, 16:00 Hours.**

Owner may, at its discretion, extend this deadline for the submission of bids by amending the Bidding Document, in which case all rights and obligations of owner and Bidders previously subject to the deadline will thereafter be subject to the deadline as extended.

32 MODIFICATION AND WITHDRAWAL OF BIDS

32.1 The Bidder may modify or withdraw its bid after the bid's submission provided that written notice of the modification or withdrawal is received by owner prior to the deadline prescribed for submission of bids.

32.2 No bid may be modified subsequent to the deadline for submission of bids.

32.3 No bid may be withdrawn in the interval between the deadline for submission of bids and the expiration of the period of bid validity specified by the Bidder on the Bid Form. Withdrawal/modification of a bid during this interval may result in the Bidder's forfeiture of its bid security.

33 OPENING OF BIDS

33.1 Owner will open bids submitted through e-procurement portal in the presence of Bidders' representatives (up to 2 persons) who choose to attend at the date and time for opening of bids or in case any extension

has been given thereto, on the extended bid opening date and time notified to all the Bidders. The Bidders' representatives, who are present, shall sign in a register evidencing their attendance.

33.2 The Bidders' names, bid withdrawals and the presence or absence of the requisite EMD and such other details as owner, at its discretion, may consider appropriate will be announced at the techno-commercial bid opening.

33.3 No electronic recording devices will be permitted during bid opening.

33.4 Price bids of techno-Commercially responsive bidders will be opened in e-procurement portal after completion of techno-commercial evaluation. Separate intimation regarding date of opening of price bids will not be issued.

34.0 CLARIFICATION OF BIDS

To assist in the examination, evaluation and comparison of bids owner may, at its discretion, ask the Bidder for a clarification of its bid. The request for clarification and the response shall be in writing and no change in the price or substance of the bid shall be sought, offered or permitted.

35.0 PRELIMINARY EXAMINATION

35.1 Owner will examine the bids to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether all the necessary documents have been properly uploaded, and whether the bids are generally in order.

35.2 Owner may waive any minor informality or non-conformity or irregularity in a bid which does not constitute a material deviation, provided such waiver does not prejudice or affect the relative ranking of any Bidder.

36.0 The techno – commercial evaluation:

For purpose of these clauses, a substantially responsive Bid is one, which conforms basically to all the terms and conditions of the Bidding Documents without material deviation & confirming to technical specifications.

The Techno-commercial Bids will be evaluated generally on the following points but not restricted to the same.

a) Payment of the EMD

b) Qualifying Requirements.

c) Acceptance for payment terms & confirming to all terms and other commercial conditions.

d) A bid determined as not substantially responsive will be rejected and may not subsequently be made responsive by the Bidder by correction of the non-conformity.

e) Owner may waive any minor informality or non-conformity or irregularity in a bid which does not constitute a material deviation, provided such waiver does not prejudice or affect the relative ranking of any Bidder.

35.0 COMPARISON OF PRICE BIDS

The Chief Engineer, (Ele.,) C,O&M, BMANZ, BESCOM, #8,Nandi Durga Road, Benson Town Bangalore 560046 will evaluate and compare the Bids after determination of the substantial responsiveness of the Bids. The comparison shall be on the basis of total cost for the services, which shall include all the wages as well as taxes and also any discounts offered by the Bidder.

All evaluated bid prices of all the Bidders shall be compared among themselves to determine the lowest evaluated bid and, as a result of this comparison, the lowest Bid will be selected for the award of the Contract.

36.0 CONTACTING THE OWNER

Bids shall be deemed to be under consideration immediately after they are opened and until such time official intimation of award/rejection is made by owner to the Bidders. While the bids are under consideration, Bidders and/or their representatives or other interested parties are advised to refrain from contacting by any means, owner and/or his employees/representatives on matters related to the bids under consideration. Owner, if necessary, will obtain clarifications on the bids by requesting for such information from any or all the Bidders, either in writing or through personal contacts as may be necessary. Bidders will not be permitted to change the substance of the bids after the bids have been opened.

37.0 NEGOTIATIONS:

It is absolutely essential for the bidders to quote the lowest price at the time of making the offer in their own interest, as BESCOM will not enter into any price negotiations, except with the lowest quoting bidder, whose offer is found to be fully technically compliant.

38.0 ISSUE OF CONTRACT ORDER/DWA

38.1 AWARD CRITERIA

The Chief Engineer, BMANZ will place the Contract Order /DWA on the successful Bidder whose bid has been determined to be substantially responsive and has been determined as the lowest evaluated bid, provided further that the Bidder is determined to be qualified to perform the Contract satisfactorily. Owner shall be the sole judge in this regard.

39.0 RIGHT TO ACCEPT ANY BID AND TO REJECT ANY OR ALL BIDS:

Owner reserves the right to accept or reject any bid, and to annul the bidding process and reject all bids at any time prior to award of Contract, without thereby incurring any liability to the affected Bidder or Bidders or any obligation to inform the affected Bidder or Bidders of the grounds for owner's action.

40.0 NO COMMITMENT TO ACCEPT LOWEST OR ANY TENDER:

BESCOM shall be under no obligation to accept the lowest or any other offer received in response to this tender notice and shall be entitled to reject any or all offers including those received late or incomplete offers without assigning any reason whatsoever. BESCOM will not be obliged to meet and have discussions with any bids, any or to listen to any representations.

41.0 NOTIFICATION OF AWARD: Prior to the expiration of the period of bid validity and extended validity period, if any, owner will notify the successful Bidder in writing by registered letter or fax, that its bid has been accepted.

42.0 Contract Order/DWA

Contract order will be issued by the Chief Engineer (Elec) BMANZ BESCOM. What ever may be the conditions of sale specified or indicated in the quotations, it is only the conditions indicated in the Contract Order and Scope of the work / technical specifications which will be binding upon BESCOM. On

receipt of the Contract Order/DWA if any successful bidder finds his inability to accept any of the terms/conditions, he shall raise the issue specifically and immediately get the matter clarified.

43.0 Termination of Contract: The Contract is liable to be terminated at the absolute discretion of BESCOM without assigning any reasons on the following grounds and the Security Deposit /EMD amount paid by the contractor will be forfeited.

a. The services to be found unsatisfactory.
b. Breach of any terms of the contract
c. If the agency fails to provide the services as per the agreed terms and on violation of any of the terms of the contract, the firm is liable to be blacklisted besides termination of the contract.
d. If the agency fails to remit the ESI&PF amount of its employees to the concerned authority.
e. If the agency fails to make payment to security guards within the time specified above under clause 11.0
f. If found to have furnished misleading or false representations in statements and attachments submitted as proof of the qualifying requirement at a later date.

The decision of the company shall be final as regards the acceptability or otherwise of materials/equipment supplied/services provided.

For any enquiries/held with respect to the tender floated in the e-procurement portal the details are as follows:

Supports Timings: (9.00 am to 9.00 pm) Help Desk: 080-25501216/25501227

Or E-mail: hphelpdesk.blr@rteservices.com

Chief Engineer (Electy.,)
C,O&M, BMANZ , BESCOM.